



MOHAMMED AL-ATARI

Curriculum Vitae

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NOTICE

This document contains confidential information about Mohammed Al-Atari. By accepting this document the recipient agrees neither the document nor any of the information therein shall be disclosed by the recipient to anyone without Mohammed Al-Atari approval.

Dear Sir/Mm;

I am an experienced Software Developer, with 11 years of work experience and extensive educational knowledge. I have experience in the full life cycle software development including: software design & architecture, numerical or mathematical methods and modeling, graphics user interfaces, programming - coding, debugging, testing, etc.

I believe my experience and innovative thinking has provided me with the skills, knowledge and the ability to work as a part of a team successfully. I am also confident that given an opportunity I can be a productive member of your organization.

I'd greatly appreciate an opportunity to meet with you and discuss our mutual interests. If you require additional information, please do not hesitate to e-mail me to mohd@al-atari.net. Please visit my personal site and download the latest updated detailed version of my CV for your consideration at: <http://al-atari.net>.

Sincerely,

Mohammed Al-Atari



E-mail: mohd@al-atari.net

Website: <http://al-atari.net>

Mobile #: (965) 9 715 0054

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Mohammed Al-Atari



Objective

Looking for a managerial positioning in filed of IT & development position that challenges my analytical, creative abilities and eager for the work.

Personal Information

- **Marital status** : Married with three boys
- **Nationality** : Jordanian
- **Date of Birth** : 15/05/1976
- **Phone** : (965) 9 7150054
(965) 2 5325989
- **E-mail** : atari_m@hotmail.com
mohd@al-atari.net
- **Website** : <http://www.al-atari.net>
- **Address** : Kuwait – Al-Jabria
Block 1A, St. 105, Bld. 23, Home 16

Languages

- **Arabic** : Native language
- **English** : Fluent speaking

Education

- **1995 - 1999** : B.Sc. of Computer Science & Information System
Philadelphia University
Jordan – Amman

Technical Skills

- **Operating System Skills** : Windows 98 / 2000 / XP
Windows Server NT / 2000 / 2003
- **Programming Skills** : Microsoft Visual Basic 5.0 , 6.0
Microsoft Visual Basic .Net 2003,2005,2008
Microsoft Ms-Access 97 / 2000 / 2003
- **Web Site Skills** : Microsoft HTML
Microsoft Visual InterDev 6.0
Microsoft Asp.Net 2003, 2005, 2008
Macromedia Dream weaver
- **CT Skills (Computer Telephony)** : CTADE (8.0,8.1,8.2,8.3 ,8.4)
Visual Voice Pro (4.0,5.0)
- **Database Skills** : Microsoft SQL Server 2000/2005/2008
Sybase
Oracle

Training
Courses

	DB2 My-SQL
▪ Reporting Skills	: Crystal Reports 9,10,XI Business Objects XI Business Objects Enterprise
<hr/>	
▪ Negotiation Skills for IT	: IBS (Institute Banking Studies) Kuwait 2009
▪ iMal (SADS & Accounting)	: Path Solutions Kuwait 2009
▪ iMal (ITRS & IIS)	: Path Solutions Kuwait 2009
▪ iMal (Assets)	: Path Solutions Kuwait 2009
▪ iMal (Report Design)	: Path Solutions Kuwait 2009
▪ iMal (Swift)	: Path Solutions Kuwait 2009
▪ Developing Web Applications Using .Net 2008	: Info center Kuwait 2009
▪ Microsoft ASP.NET AJAX Workshop	: Info center Kuwait 2009
▪ Business Objects XI R1/R2 – Universe Design (DM310R2)	: Pioneers Information Technologies (PIO-TECH) Kuwait 2009
▪ Business Objects Web Intelligence XI R1/R2 – Report Design (QA210R2)	: Pioneers Information Technologies (PIO-TECH) Kuwait 2009
▪ Business Objects Dashboard Manage XI R1/R2 – Designing Dashboards (PM310R2)	: Pioneers Information Technologies (PIO-TECH) Kuwait 2009

- **Phoenix User Training (Overview)** : International turnkey system (ITS)
Kuwait
2008
- **Phoenix (System Administration)** : International turnkey system (ITS)
Kuwait
2008
- **Tradwind Technical Training** : International turnkey system (ITS)
Kuwait
2008
- **Phoenix Technical Training** : International turnkey system (ITS)
Kuwait
2008
- **Mosaic Technical Training** : International turnkey system (ITS)
Kuwait
2008
- **Microsoft Visual Basic 6.0** : Computer beach Center
Jordan – Amman
1998
- **Oracle Developers 6.0** : ITCC Center
Jordan – Amman
1999
- **Microsoft .Net 2003** : Info Center
Kuwait
2005
- **Train the Trainer** : IBS (Institute Banking Studies)
Kuwait
2006
- **Fundamental of Islamic banking** : Kuwait International Bank
Kuwait
2006
- **Anti Money Landry** : Kuwait International Bank
Kuwait
2006
- **Migrating to Chip with VSDC** : Visa Business School
Kuwait
2007
- **Advance Project Managements** : IBS (Institute Banking Studies)
Kuwait
2007
- **Web Applications Security** : IBS (Institute Banking Studies)
Kuwait
2008
- **Time & Stress Management** : IBS (Institute Banking Studies)
Kuwait
2008

Summary of Professional Experience

- **Project Management Professionals (PMP)** : QualiTeam Training Center
Kuwait
2008
- **Preparation course for Project Management Professionals (PMP) Certification Exam** : GEKASH
Kuwait
2008

More than 11 years of professional experience in the filed of business solutions & developments which give me a strong sense of business priorities, good customer & user liaison and excellent project management skills. Using these skills I have built a superb reputation for successful delivery of IT solutions – often under difficult circumstances.

Key skills:

- Skilled managing and delivering complex projects on time and on budget, to meet/exceed client expectations. Able to build and lead teams of highly motivated technical professionals.
- Experienced in full software development life cycle, from analysis, design and programming to documentation, User Training, setup and technical support.
- Expertise includes relational database analysis and design; object-oriented analysis and design; interactive web site design, business process and systems integration.
- Management of data Integration activities among different entities also a LEAD in design and development of integration activities.
- Team, Task, Skills Management.
- Technical Background.
- [International Finance Corporation – IFC](#) Background
- [ISO 8583](#) Background

Key Projects:

- Islamic Bank Conversion Project (Team Member)
- Retail MIS reporting
- CBK Reports
- End to End Testing Project
- Applications Portal (For Back Office Operation System like Salary, Visa, Settlement ... act)
- IT Web Portal System (E-Forms, Helpdesk, Workflow, contents management, News Managements, Users Serve ... act)
- Legal Control System
- Single Sign-On System
- CT Banking System (IVR System)
- SMS Banking System
- IVR System - (ISO-8583, SOAP)
- Call Center system

- Time Attendance System
- Fixed Asset System
- Prepaid Vending Machine System (Payment Kiosk)
- Inventory System
- ATM / VISA EMV Conversion
- ID Card Systems
- Internet Banking
- Content Management System – CMS
- Merchants/POS Managements
- Imaging System
- Visitor Managements
- SMS Gateway (Bulk SMS)
- SMS To TV , SMS News, SMS Chat
- Value Added Services - IVR/SMS
- MICR Cheque Process
- Ticketing & Reservation System
- Customers Loyalty System
- E-Transactions Settlement (KNET, Visa, E-Visa)
- Acquire & Issuer EMV Conversion

References

- **Osama Al-Herbawy** : Grand International Company
Sales Manager
oherbawy@gickuwait.com
(965) 9 977 5183
- **Faisal Al-Sherif** : Kuwait International Bank
Sr. IT Development & Applications Support
Manager
Faisalmohammad@hotmail.com
(965) 9 929 2093

Employment
History

Aug 2006 – Present

Senior System Analyst – Team Leader

Kuwait International Bank (KIB)



- Team member in Islamic system conversion project
- Manage 1 to 6 developers to ensure the achievement of the yearly development plan.
- Direct a project team in order to meet projected goals including directing systems implementation for users in order to place a system into operation.
- Assist in monitoring the direction and growth of business to ensure the application of appropriate technologies and support systems.

- Analyze user problems and operations then design application systems in order to develop functional requirements for a proposed system including cost and time estimates.
- Monitor and track application system development progress in order to provide and/or recommend the appropriate application of database resources and/or technology in order to meet development and support requirements
- Provide education, training, and awareness on the core functions and capabilities of the administrative system to team members and end users
- Assist in the preparation of application systems project plans and schedules, relative to database-related design, development, implementation, and support.
- Ensure reports and data requests are accurate and produced in a timely manner.
- Write and apply database objects to fulfill user requests.
- Maintain the integrity (XAPI, TPI, IWAS), efficiency, correctness, and documentation of the systems.
- Optimize and minimize the EOD, EOM, and EOQ batch processing.
- Developed an Intelligent reports (more 250 report) in Crystal reports 9/10 and XI. (Like: MIS, CBK)
- Design and Develop front end Application (GUIs) in .Net based for bank operations back-office process.
- Gathered users requirements, dealt with the user and performed component change impact analysis, writing the system design for the required systems
- Enhanced IVR system with fax features (Statement of Account)
- Create desktop application (Single Sign-On system) for managing user passwords.
- Team member in Visa, ATM, E-Channels group (for Upgrading, Settlement, Troubleshooting \ Testing and UAT)

July 2001 – May 2006

**Research & Development Manager
Grand International Company (GIC)**



- Manager of a team of seven (4-Developer, 3- support), Responsible for the day-to-day running of the department; scheduling, progress tracking, problem solving , Liaised with customers from initial requirement specification, through full functional specification, pre- and post-delivery testing, and post-release support, Acted as technical support for sales attending pre-sale customer briefings.
- Responsible for department budgeting and forecasting, reporting directly to my manager.
- Planning and research, to enhance the speed to market of new solutions and services
- Manage resources to meet the immediate and longer-term strategic goals of the business in relation to enzymes, botanies and new solutions, product segments.
- Performed systems analysis and managed the team of developments (created from scratch) client\server systems

- Programmed projects both large and small, singly, and as part of a team. I gained experience in Visual Basic, Visual .Net, Windows SDK, CTADE.
- Worked hardware interfacing and embedded software, configuration control.
- Designed and specified algorithms and user interfaces. Wrote end-user documentation: manuals and on-line help. Wrote code from proprietary protocol specifications.
- Introduced coding & protocol standards.
- Gathered users requirements, dealt with the user and performed component change impact analysis, writing the system design for the required systems
- Maintained positive client relations through telephone conversations, meetings, and correspondence

November 1999 – July 2001

Software Developer

Al-Bahar United Company



- Designed and developed a client-server application (ODBC, ADO, ADOX) using Visual Basic 5.0 & Visual Basic 6.0 as a front-end and MS SQL Server 7.0 as a back-end to store the information.
- Designed and developed an Access 97 database for tracking the Inventory system.
- Designed the tables and the relationships and developed the system for a Contact Management Access 97 application. Tested the logical design using queries. Designed the forms (GUI). Wrote code using Access Basic and Jet SQL. Generated reports
- Gathered users requirements, dealt with the user and performed component change impact analysis, writing the system design for the required systems
- Give full system support
- Responsible Vending Machine Section (8 Technical support) with development inventory system, machine remote control system over GSM Technology

1. Applications Portal

Duration	: 2 Month
Environment	: Microsoft Visual basic .Net 2005, Sybase
Team Size	: 5
No Of Clients	: 1
Role	: <i>Development Team Leader</i> Designing, Development and Implementation
Description	: Developed to Bank operation for below issues <ul style="list-style-type: none">▪ Salary Post.▪ Credit Visa Collection▪ KNET Settlements▪ Pos & Merchants Management▪ Standing Order

2. Mobile Banking System (SMS Service)

Duration	: 2 Week
Environment	: Microsoft Visual basic .net 2005 , Sybase
Team Size	: 1
No Of Clients	: 2
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: SMS Services for Mobile Banking provide 24 hour banking convenience which helps customers stay on top of any recent changes made in their bank account, credit card or loan through their mobile phones <ul style="list-style-type: none">▪ Arabic and English GUI Interface.▪ Customized Bulk or Single Trigger Messaging▪ Immediate Messaging to Global Contacts from bank database▪ Sender ID Branding (Unique)▪ Unicode Support (Arabic)▪ Fast in Delivery▪ Multicast Messaging Enabled Immediately

3. Bar Code Label Printing Add-On

Duration	: 1 Week
Environment	: Microsoft Visual basic 6.0, Microsoft SQL 2000
Team Size	: 1
No Of Clients	: 1
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation

Description : It's Web Site add-on which user can create his own barcode label design ,size ,barcode type , and link it to any pages in simply way

4. Ticketing & Reservation System

Duration : 10 Month

Environment : Microsoft Visual basic 6.0 , Microsoft Visual InterDev 6.0, Microsoft SQL 2000

Hardware :
 ▪ [Turnstile\(SlimStile-S\)](#)
 ▪ [Boca \(Mini Plus\)](#)
 ▪ Kiosk
 ▪ [NV 7 \(Note reader\)](#)
 ▪ [Card Reader](#)
 ▪ [Thermal Kiosk Printer](#)

Team Size : 5

No Of Clients : 2

Role : *Project Manager & Development Team Leader*
 Designing, Development and Implementation

Description : Ticketing & Reservation System maintaining exclusive control of your customer and Members in professional sold way, it's have the flowing systems

- Ticketing System
- KIOSK system
- Monitoring System
- Turnstile management
- Prepaid system
- POS System
- Accounting System
- On-Line Ticketing (Web)
- Summary Screen.

5. ID Card Design System (Enterprise , Desktop)

Duration : 3 Month

Environment : Microsoft Visual basic 6.0, Microsoft SQL 2000 (Enterprise)
 Microsoft Visual basic 6.0, Microsoft Access 2000 (Desktop)

Hardware : ▪ [Zebra Printers](#)

Team Size	: 2
No Of Clients	: 12
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: Desktop / Enterprise Version is digital identity and photo card management solution for large & small organizations that operate over a corporate network. Multiple operators and different departments can easily create, update and maintain multiple shared databases in real time. <ul style="list-style-type: none"> ▪ Configurable single, batch and multi card per sheet printing ▪ Encodes barcodes, magstripes ▪ Easy drag & drop design tools ▪ Captures photos with any TWAIN compliant device and stores multiple photos, signatures and fingerprints per cardholder record ▪ Custom report writer with dossier printing ▪ Import and Export to and from any ODBC compliant database with easy to use wizards ▪ English Arabic Interface

6. Time Attendance System	
Duration	: 5 Month
Environment	: Microsoft Visual basic 6.0, Microsoft SQL 2000
Hardware	: <ul style="list-style-type: none"> ▪ Identix (V20) ▪ Bioscrypt ▪ Proximity
Team Size	: 3
No Of Clients	: 4
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: Time attendance system is designed to keep track of daily attendance of the employees, such like in time and out time, overtime, absence, late, permission, vacations,. Etc. it increases the accuracy and efficiency in collecting data, and computing payroll based on company work rules and policies which can be defined in the system dynamically. it reduces the manual work relating to the payroll and reduces the human errors generated during the processing cycle. it generates real-time reports for management decision-making, and for accountancy processing.

7. Asset Management System	
Duration	: 5 Month
Environment	: Microsoft Visual basic 6.0, Microsoft Visual Basic.Net Windows CE , Microsoft SQL 2000

Hardware	: Falcon 4220
Team Size	: 3
No Of Clients	: 5
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: A fixed assets inventory control system is designed to maintain an accurate count of all fixed items throughout the facility. Fixed assets include computers, phones, laptops, monitors, desks, Chairs, tables, and other office furniture and equipment. you will know what equipment is on Hand, where that equipment is located, and the condition of that equipment. <ul style="list-style-type: none"> ▪ Calculate the total worth of assets. You can set different Depreciation Methods to calculate the worth of asset. System calculates the Cost of asset depending on the rate and method of depreciation selected for the item. ▪ Create your own Branches and under them different departments. Every department can have different sections. This will help in knowing the exact location of asset. ▪ The asset is arranged into different categories. Every Asset has a barcode attached to it. When this barcode is scanned in the system the user can have all information regarding that asset from the system. ▪ Integrate with windows CE data collector for inventory process

8. Site Kiosk System (Web Site Browsing)	
Duration	: 2 Week
Environment	: Microsoft Visual basic 6.0
Hardware	: Kiosk
Team Size	: 1
No Of Clients	: 3
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: Small application which controlling user to brows only company web site , without accessing windows environment with full high interface

9. CT Banking System (IVR System)

Duration	: 4 Month
Environment	: Microsoft Visual basic 6.0 , CTADE 8.2 , Microsoft SQL 2000 , Sybase , u/SWITCHWARE ,ISO – 8583
Hardware & SDK	: <ul style="list-style-type: none"> ▪ Dialogic D/160JCT ▪ CTADE 8.2
Team Size	: 3
No Of Clients	: 1
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: Provides the customers 24 hours banking using touchtone or voice as input using land phone. The system is designed giving priority to the customer demands for faster access to information and services in a secured manner. The solution provides the customer with a very safe and secured method of accessing their accounts with bank through the PSTN network. With our IVR Banking System customer is able to transfer money between accounts, get account summary and transactions history, The system could be customized by the system admin by using administrator which help them to customize there IVR as they need. <ul style="list-style-type: none"> ▪ ISO-8583 translation ▪ Fax Files Converter ▪ Database utility ▪ Monitoring module ▪ Full call reports ▪ Full transaction reports ▪ Divert calls to help desk

10. Human Resource System (IVR System)

Duration	: 2 Month
Environment	: Microsoft Visual basic 6.0 , CTADE 8.1 , Microsoft SQL 2000 , Oracle
Hardware & SDK	: <ul style="list-style-type: none"> ▪ Dialogic VFX/4PCI ▪ CTADE 8.1
Team Size	: 2
No Of Clients	: 2
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: Provides the employee 24 hours system using touchtone or voice as input using land phone. To access their information and services in a secured manner. The solution provides the employee with a very safe and secured method of accessing their

records in company through the PSTN network. With our HR IVR System employee is able to get information about his salary, deductions, vacation, overtime, statement by fax.

- Fax Files Converter
- Database utility
- Monitoring module
- Full call reports
- Full transaction reports

11. On-Line Order System (IVR System)

Duration : 1 Month
Environment : Microsoft Visual basic 6.0 , CTADE 8.1 , Microsoft SQL 2000 , DB2
Hardware & SDK : [Dialogic VFX/4PCI](#)
 ▪ [CTADE 8.1](#)
Team Size : 1
No Of Clients : 1
Role : *Project Manager & Development Team Leader*
 Designing, Development and Implementation
Description : Telephone service allow customer 24 hour services to order consumable items , by using touchtone or voice as input using land phone

12. Doctor On-Line System (IVR System)

Duration : 1 Month
Environment : Microsoft Visual basic 6.0 , CTADE 8.1 , Microsoft SQL 2000
Hardware & SDK : [Dialogic VFX/4PCI](#)
 ▪ [CTADE 8.1](#)
Team Size : 2
No Of Clients : 1
Role : *Project Manager & Development Team Leader*
 Designing, Development and Implementation
Description : It's telephony services deliver information to patients and link the patients to the doctor where the doctor was To his mobile or his desk or his home

13. Loans & Installments System (IVR System)

Duration : 2 Month
Environment : Microsoft Visual basic 6.0 , CTADE 8.1 , Microsoft SQL 2000

Hardware & SDK	: Dialogic VFX/4PCI ▪ CTADE 8.1
Team Size	: 1
No Of Clients	: 2
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: Provides the customers 24 hours service using touchtone or voice as input using land phone. Customer can access to information and services in a secured manner. Customer is able to calculate his loan , status inquiry , check status <ul style="list-style-type: none"> ▪ Fax Files Converter ▪ Database utility ▪ Monitoring module ▪ Full call reports ▪ Full transaction reports

14. Value Added System (IVR System , SMS System)	
Duration	: 6 Month
Environment	: Microsoft Visual basic 6.0 , CTADE 8.1 , Microsoft SQL 2000
Hardware & SDK	: Dialogic D300E1PCI ▪ CTADE 8.1
Team Size	: 1
No Of Clients	: 6
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: Telephony services allow customers to send songs, jokes, ring tones, logos, picture messages, wallpapers, polyphonic tones, etc by using the prepaid cards of the sub ISP and mobile recharge cards <ul style="list-style-type: none"> ▪ Database utility ▪ Monitoring module ▪ Full call reports ▪ Full transaction reports ▪ Prepaid Card ▪ Dynamic Menus ▪ SMSC Module ▪ Wap- Push Proxy Module ▪ MMS Converter Module ▪ Help Desk

15. SMS Chat To TV (SMS System)	
Duration	: 1 Month
Environment	: Microsoft Visual basic 6.0 , Microsoft SQL 2000 , SMPP

Team Size : 1 , HTTP 5.1
No Of Clients : 1
Role : *Project Manager & Development Team Leader*
 Designing, Development and Implementation
Description : To Creating interactive events, TV Chat service enables you to display all your incoming SMS messages on any TV channels. , with automatic content filtering and advanced user interface

16. SMS Voting (SMS System)

Duration : 2 Week
Environment : Microsoft Visual basic 6.0 , Microsoft SQL 2000 , SMPP , HTTP 5.1
Team Size : 1
No Of Clients : 6
Role : *Project Manager*
 Designing, Development and Implementation
Description : Allows you to run and manage unlimited number of Voting services at the same time. By using advanced filtering options (e.g. message prefix, short code, incoming account, sender, recipient...), incoming messages will be forwarded to appropriate Voting services.

Within Voting service, received messages are classified according to the list of predefined voting answers. Each voting answer may include multiple keywords which will be used as synonyms.

Automatic replies, which may contain various parameters, can be sent as responses to received messages.

17. SMS News (SMS System)

Duration : 2 Week
Environment : Microsoft Visual basic 6.0 , Microsoft SQL 2000 , SMPP , HTTP 5.1
Team Size : 1
No Of Clients : 1
Role : *Project Manager & Development Team Leader*
 Designing, Development and Implementation
Description : Allows you to run and manage unlimited number of news services at the same time. Which allow news tv to broadcast sports , economies news to their subscribers (BBC, Al-Arabia, Al-Jazzera channels)

18. SMS Gateway (SMS System)

Duration	: 2 Month
Environment	: Microsoft Visual basic 6.0 , Microsoft Visual InterDev 6.0 , Microsoft SQL 2000 , SMPP , HTTP 5.1
Team Size	: 1
No Of Clients	: More than 120
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: SMS Gateway solutions enable you to exchange SMS messages with unlimited number of SMS entities. You can establish simultaneous connections with multiple SMS centers and other SMS gateway entities in order to distribute SMS services to your clients Sophisticated filtering and routing options allow you to create any routing configuration you may need. Depending on various criteria (e.g. message prefix, short code, incoming account, sender, recipient...), incoming messages are processed and forwarded to their destinations. Various ways for exchanging messages are supported (SIM Card, SMPP, HTTP, ODBC and CSP). There are no limits regarding the number of connections you may establish or the number of routing rules you may use. See the flowing applications & modules <ul style="list-style-type: none"> ▪ Messenger Pro – Desktop ▪ Messenger Pro – Professional ▪ Messenger Pro – Enterprise ▪ Messenger Pro – Web Services (Developer) ▪ Messenger Pro – Http Services (Developer)

19. Visitor Management System

Duration	: 2 Month
Environment	: Microsoft Visual basic 6.0 , Microsoft Visual basic .net, Microsoft SQL 2000
Hardware	: ▪ <u>Turnstile(SlimStile-S)</u>
Team Size	: 2
No Of Clients	: 1
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation

Description : it's web application which allow you to trace your visitor , create gate permeation , add to block list , and full reporting tools

20. Virtual Prepaid Kiosk

Duration : 2 Month

Environment : Microsoft Visual basic 6.0 , Microsoft SQL 2000 , Microsoft Access 2000

Hardware :
 ▪Kiosk
 ▪[NV 7 \(Note reader\)](#)
 ▪[Card Reader](#)
 ▪[Thermal Kiosk Printer](#)

Team Size : 3

No Of Clients : 1

Role : *Project Manager & Development Team Leader*
 Designing, Development and Implementation

Description : Allow Customers to purchase prepaid cards, international call card, or any type of prepaid cards.

21. Virtual ATM Kiosk

Duration : 8 Month

Environment : Microsoft Visual basic 6.0 , Microsoft SQL 2000 , TietoEnator (Finical Switch) , ISO-8583

Hardware :
 ▪Kiosk
 ▪[NV 7 \(Note reader\)](#)
 ▪[Card Reader](#)
 ▪[Thermal Kiosk Printer](#)

Team Size : 2

No Of Clients : 1

Role : *Project Manager & Development Team Leader*
 Designing, Development and Implementation

Description : It's look like ATM Machine but without cash drawls , which the organization members can recharge there cards , purchase prepaid cards , international call card, consumable items from Co-Op , and also he can get his account information (balance) or transfer funds from accounts to accounts.

22. Inventory System

Duration	: 4 Month
Environment	: Microsoft Visual basic 6.0 , Microsoft SQL 2000
Team Size	: 4
No Of Clients	: 1
Role	: <i>Developer</i> Designing, Development and Implementation
Description	: inventory management like invoice management, stock balance management, goods item management, goods category management, staff sales records management and staff permission management, backup and restore stock by Inventory Power's user friendly interface and functionalities. And Inventory Power supports full customizable company info, logo, tax code and value, invoice number etc.

23. Real Estate Management System

Duration	: 4 Month
Environment	: Microsoft Visual basic 6.0 , Microsoft SQL 2000
Team Size	: 2
No Of Clients	: 1
Role	: <i>Developer</i> Designing, Development and Implementation
Description	: This software enable investment property owners to keep track, organize and manage all their investment or rental properties with this easy to use program. This is designed for ease of use, and eliminates the hassle of paperwork. The software has been designed with many special features. Keep track of tenant information, lease information, cash flow analysis, property logs, expense tracking, income tracking, meter tracking, task scheduler, and much more.

24. Call Center (IVR System , Desktop System)

Duration	: 6 Month
Environment	: Microsoft Visual basic 6.0 , CTADE 8.3 , Microsoft SQL 2000
Hardware & SDK	: <ul style="list-style-type: none">▪ Dialogic D300E1PCI▪ Dialogic MSI/160 PCI▪ CTADE 8.3

Team Size	: 2
No Of Clients	: 1
Role	: <i>Project Manager & Development Team Leader</i> Designing, Development and Implementation
Description	: Call Center solution which provides agents with a comprehensive customer view that integrates financial data with customer contact information. Which can integrate with other call center technologies, including interactive voice response (IVR) systems, computer telephone integration (CTI) servers. Have Customer profile/screen pop (Screen pop data is used to pre-fill screens, perform routing, and recommend products. Screen pops remain with the call even when transferred), Call/contact history, Call notes, Account servicing, Fulfillment, processing and tracking, Agent scripts. <ul style="list-style-type: none"> ▪ Enhance service offerings with contact path options (phone, fax, e-mail, SMS, Web) for Customers, on-hold promotional messages for callers, outbound marketing campaigns and satisfaction surveys, etc. ▪ Support automated self-service options such as bank by phone, permissive online transactions and forms completion (e.g., bill payments, funds transfers, loan applications) ▪ Relieve service representatives of manually performing routine customer transactions. ▪ Reduce call abandon rates with user-friendly voice menus that dialog with customers. Prompts. ▪ quality monitoring system with real-time interface to oversee all call center activities and performance ▪ Accurately route calls and interactions with queuing display, an automatic call distributor (ACD) and priority and skills-based routing. ▪ Ensure employee availability and responsiveness with real-time presence management and Follow-Me call and message forwarding. ▪ Maximize customer analytics with CTI screen pop and easily integrated data processing and interaction tracking.

25. Car Rental System

Duration	: 5 Month
Environment	: Microsoft Visual basic 6.0 , Microsoft SQL 2000
Team Size	: 4

No Of Clients : 1

Role : *Project Manager & Development Team Leader*
Designing, Development and Implementation

Description : Rental Car Manager is designed to be the Back Office Software for Car Rental company. From the moment a new booking is received the central Reservation Sheet will tell you at a glance which vehicles are available at which location and when.

The Car Rental System continues to track every contract and every aspect of your operation from Vehicle Maintenance right through to the reporting of Sales, Rates and Utilization Analysis.

26. Single Sign On Application

Duration : 3 Week

Environment : Microsoft Visual basic 6.0 , Microsoft Access

Team Size : 2

No Of Clients : Around 450 user

Role : *Project Manager & Development Team Leader*
Designing, Development

Description : The Single Sign-On Agent is a stand-alone password management solution that simplifies user access to applications while enhancing security. It is integrated with the Operating System installed on the bank or organization users system and acts as a password manager, hence providing access to the organization applications with ease and reliability.

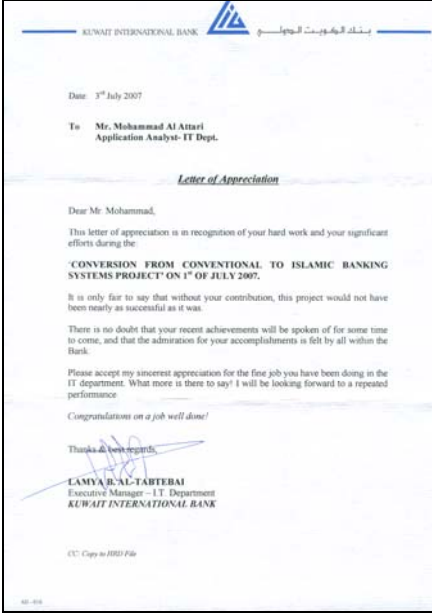
Single Sign-On agent (SSO) can be integrated with any windows application or web application.

Single Sign-On agent (SSO) is fully integrated with windows and Novell active directory.

Letters of Appreciation

From : **Lamya Al-Tabtebai**
Executive Manager – Information Technology Dept

Company : *Kuwait International Bank*



The image shows a letter of appreciation on the official letterhead of Kuwait International Bank. The letter is dated 3rd July 2007 and is addressed to Mr. Mohammad Al Attari, Application Analyst in the IT Dept. The subject of the letter is the 'CONVERSION FROM CONVENTIONAL TO ISLAMIC BANKING SYSTEMS PROJECT' ON 1st OF JULY 2007. The text expresses appreciation for Mr. Al Attari's hard work and significant efforts during the project, noting that without his contribution, the project would not have been as successful. It also mentions that his recent achievements will be spoken of for some time to come. The letter concludes with a sincere appreciation for the fine job done and a look forward to repeated performance. It is signed by Lamya B. Al-Tabtebai, Executive Manager - IT Department, with a handwritten signature and the date 11.7.07. A copy is noted to be sent to HRD File.

From : **Lamya Al-Tabtebai**
Executive Manager – Information Technology Dept

Company : *Kuwait International Bank*



The image shows a letter of appreciation on the official letterhead of Kuwait International Bank. The letter is dated 11th February, 2008 and is addressed to Dear Mohammad Al Atari. The text acknowledges his high sense of responsibility, dedication, and "willing to go the extra mile" shown when he immediately acknowledged a work call and reported to office during his weekend to help speed up the launch of Mosaic new release. It notes that his dedication, professional yet friendly approach towards work will have a great impact on the IT environment and services. The letter concludes with a sincere appreciation for the fine job done and a wish for the best in future endeavors. It is signed by Lamya B. Al-Tabtebai, Executive Manager - IT, with a handwritten signature and the date 11.2.08. Copies are noted to be sent to Personnel File and HR Dept.

From : Lamyia Al-Tabtebai
Executive Manager – Information Technology Dept
Company : Kuwait International Bank



From : Lamyia Al-Tabtebai
Executive Manager – Information Technology Dept
Company : Kuwait International Bank



From : **Abdulwahab Mohammed Al-Wazzan**
: *Chairman of Kuwait International Bank*
Company : *Kuwait International Bank*



From : **Mohammed Ameera**
: *General Manager*
Company : *Al-Bahar United Company*

